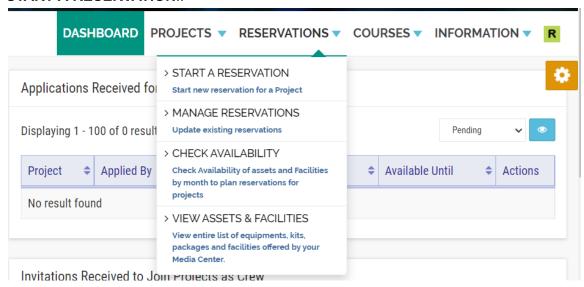
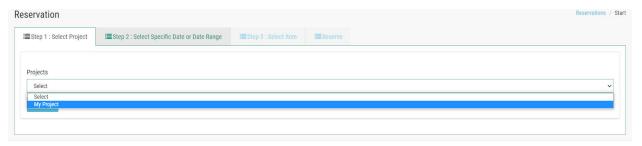
## **SPNN Online Reservation Process:**

- 1. Login.:
  - Name of Public Media Center: Saint Paul Neighborhood Network
  - o **Username:** email address
  - o Password: your password
- 2. Once logged in, go to the top menu, click on the **RESERVATION** tab, and then click **START A RESERVATION**..



3. Select one of your projects from the dropdown and click the **Proceed** button. If you have no "projects" you will be prompted to create a new one. (We also have a video on how to create a project.)

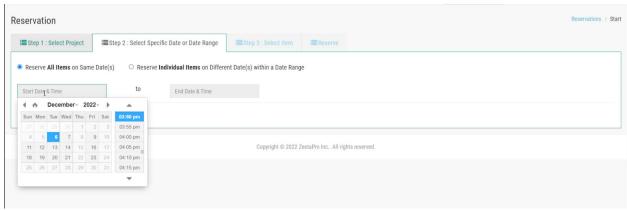


4. On step 2, click on Reserve All Items on Same Date(s).



5. Select the time frame (**up to five days**) for your equipment.

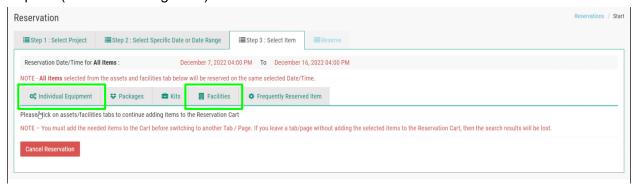
**NOTE:** please make sure you enter times within SPNN's open hours, otherwise, you will get an error message at the end.



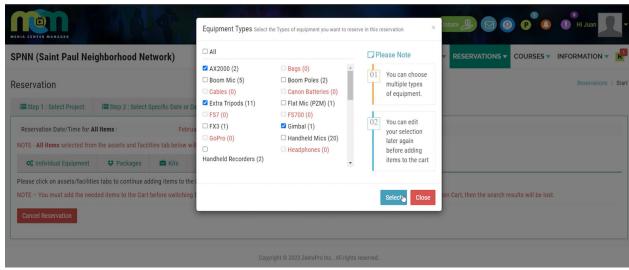
6. After you have selected the dates, click the **Next** button.



7. Click **Individual Equipment** to reserve the items you need or click **Facilities** to reserve a space (studio or editing suite).

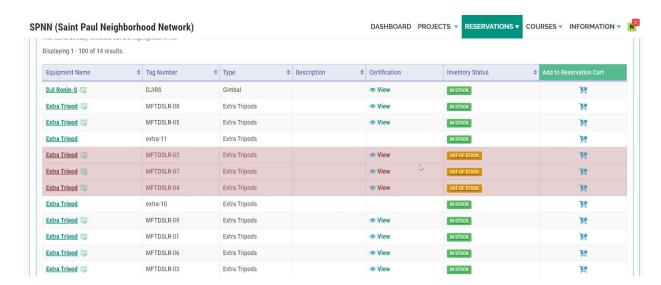


8. A pop-up window with different options should appear. Select and unselect the ones that you want to see available equipment for your time range.

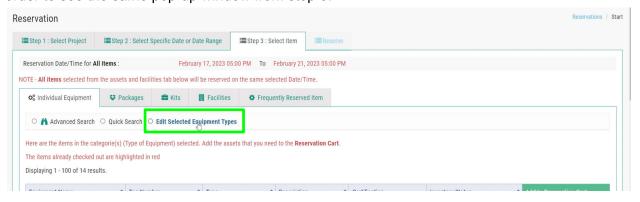


9. You should be able to see a table like the following one. If you see the 🗮 icon and is not highlighted in red, you can add that individual equipment to your reservation.

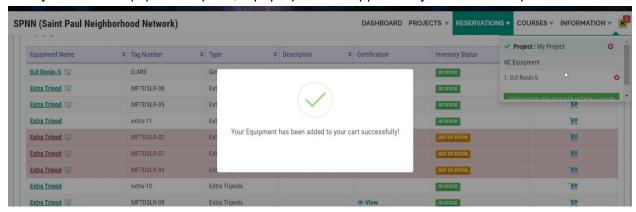
**Note:** equipment that have an exclamation mark icon have a restriction because you have not taken a class linked to that equipment.



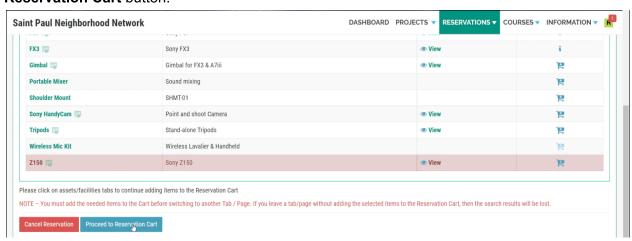
If you want to see more equipment options, click **Edit Selected Equipment Types** in order to see the same pop-up window from step 8.



10. After you add an equipment/ space, a pop-up should appear as your cart also updates.

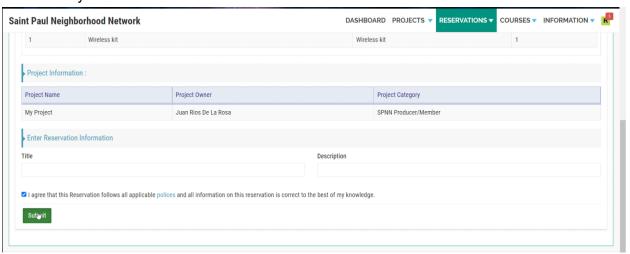


11. Once you are done adding all the equipment you need, click on the **Proceed to Reservation Cart** button.



12. Review your order, and if everything looks correct, scroll down to the end of the page, check the "I agree that this Reservation follows all applicable policies and all information on this reservation is correct to the best of my knowledge" box, and click submit.

Please add your name as a title



13. After that, you should wait for your order to be approved. To check if your order is **Pending Approval** or **Pending Check Out**, click on **DASHBOARD** and look for the **My Reservation** table/ section where you can see your reservation status.

Pending Check Out: your order has been approved!

